

FAQ

WINDOWS 10: 32-bit & 64-bit options.

Q: Will PayDay run on my new computer with Windows 10?

A: Yes. "PayDay 2012" will run on both the 32-and 64-bit versions. It is compatible with Windows 7. Our "XP" version is still available, but we encourage users to upgrade to Win 7 or 10

SECURITY

Q: What is the Renewal key?

A: It is a code which allows you access to the payroll.

A new key is needed every quarter, and will be issued once payment for the current quarterly licence has been confirmed.

ON-LINE HELP

Q: Is there a PayDay manual?

A: Yes! It is within the programme, and you access it by pressing the F1 key, or choosing Help from the top menu.

Please note that our staff can be contacted by cellphone out of normal office hours for urgent consultation.

ZIMRA

Q. Can I get the latest rates from ZIMRA?

A: ZIMRA have a web site with lots of information, including the latest PAYE rates. [Click here](#) to connect to ZIMRA:

LABOUR INFORMATION

Q. Where can I get some practical information and advice on Labour Legislation?

A: Howard Dean runs Aquamor, providing very useful information and advice on a range of legislative and HR-related matters. Contact Howard at this address aquamor@mweb.co.zw .

ANNUAL PAYROLL RETREAT

Q. How did the inaugural retreat go?

A. Very well. The small group not only had a breath of fresh air by the Zambezi, but had fresh ideas opened up during the workshop sessions, too.

